Performance Indicator	Unit	Target	Result	Status	Direction of Travel
Children's Services					
All our schools are judged to be good or outstanding by OFSTED	%	79	76.4	AMBER	→
Overall absence in maintained & academy primary schools	%	3.7	3.81	AMBER	•
Overall absence in maintained & academy secondary schools	%	6	5.6	GREEN	•
Children who received a 2- 2.5 year health visiting review	%	75	67.2	AMBER	•
Stronger Families Stronger Communities [SFSC] Families 'turned around'	%	74	85	GREEN	•
Young people aged 16 – 18 who are Not in Education, Employment or Training	%	6.3	6.2	GREEN	•
Percentage of re referrals to Children's Social Care Advice, Contact and Assessment Centre	%	25	28	AMBER	•
Children who were the subject of a child protection plan per 10,000	No.	55.5	55.4	GREEN	•
Children who are looked after per 10,000	No.	85.8	97	RED	•
Public Health					
Police recorded total crime	No.	11,340	11,292	GREEN	•
Violent crimes with injury (proxy for alcohol related crime)	No.	739	1,196	RED	•

Performance Indicator	Unit	Target	Result	Status	Direction of Travel
Percentage of adults leaving drug treatment who do so as a planned exit	%	60	53	AMBER	•
The number of alcohol-related hospital admissions per 100,000 population	No.	788.9	685.4	GREEN	•
Finalised prosecutions of hate crime which resulted in a conviction	%	86.4	92.4	GREEN	•
Percentage of finalised Domestic Violence prosecutions resulting in a conviction	%	73	72.7	AMBER	•
Prevalence of breast feeding at 6 - 8 weeks from birth	%	72	75.3	GREEN	•
Under 18 conception rate per 1000 women as measured by reduction from baseline	No.	26.5	25.4	GREEN	1
Adult Services					
Percentage of Social care clients receiving Self Directed Support	%	50	48	AMBER	•
Delayed transfers of care attributable to social care per 100,000 population	No.	2.7	2.8	AMBER	•
% of carers who receive an assessment and services or advice/information	%		System change, result not yet available		
Permanent admissions of younger adults to residential and nursing care homes per 100,000 population	No.	4.8	2.6	GREEN	•
Permanent admissions of older adults (65+) to residential and nursing care homes per 100,000 population	No.	239.8	201.6	GREEN	•
Percentage of Quality Audits completed (Safeguarding adults)	%	50	50	GREEN	→

Performance Indicator	Unit	Target	Result	Status	Direction of Travel
Percentage of adults with learning disabilities known to the council in paid employment	%	7.5	7.8	GREEN	•
Environment Development & Housing					
Percentage of household waste sent for reuse, recycling and composting	%	32	27.2	RED	1
Residual waste per household (Kg)	No.	149	156.2	AMBER	1
Percentage of municipal waste land-filled	%	20	10.1	GREEN	•
Private sector vacant dwellings returned into occupation or demolished	No.	80	73	AMBER	1
The number of households where homelessness was prevented due to casework by the council and funded partners	No.	1,100	1,490	GREEN	•
The energy efficiency rating of local authority owned homes (based on Standard Assessment Process 2009)	No.	63.9	64	GREEN	1
Housing Tenants: Rent collected as proportion of rent due	%	98.7	98.2	AMBER	•
The number of building commencements	No.	906 (Q2 2013-14)	745	AMBER	•
The number of Planning applications registered	No.	1,950 (Q2 2013-14)	1,858	AMBER	1
Finance & Resources					
Formal complaints per 10,000 population	No.	5.2	6.3	RED	•

Performance Indicator	Unit	Target	Result	Status	Direction of Travel
Percentage of invoices for commercial goods and services that were paid within 30 days	%	95	94.7	AMBER	•
Percentage of council tax collected monthly	%	56	55.2	AMBER	
Percentage of non-domestic rates collected	%	58.2	58.6	GREEN	•
Average number of working days / shifts lost per Full Time Equivalent (FTE) due to sickness absence so far this year (not including schools)	No.	5	4.8	GREEN	•
Average number of working days / shifts lost per Full Time Equivalent (FTE) due to short term sickness absence (not including schools)	No.	1.8	1.9	AMBER	•
Average number of working days / shifts lost per Full Time Equivalent (FTE) due to long term sickness absence (not including schools)	No.	3.3	2.9	GREEN	•
Legal & Democratic Services					
Increase in web cast views of council and committee meetings	No.	6,686	7,666	GREEN	1
LATE ANNUAL INDICATORS					
Children's Services					
All pupils: 5 or more A* C GCSE including English and Maths	%	62	53	RED	•
All Pupils: Key Stage 2 Level 4+ in Reading, Writing and Maths	%	79	79	GREEN	•

Performance Indicator	Unit	Target	Result	Status	Direction of Travel
Free School Meals Pupils: 5+ A* C grades in GCSEs including English & Maths	%	38	22	RED	•
Free School Meals Pupils: Key Stage 2 Level 4+ in Reading, Writing and Maths	%	58	58	GREEN	•
Special Educational Needs pupils: 5+ A* to C grades in GCSEs including English at Maths	%	26	21	AMBER	•
Special Educational Needs Pupils: Key Stage 2 Level 4+ in Reading, Writing and Maths	%	40	42	GREEN	•
Proportion of children living in poverty	%	18.6	17.4	GREEN	•
Environment Development & Housing					
Percentage reduction in Carbon Dioxide emissions per capita	%	28	17.6	RED	•
Finance & Resources					
Percentage reduction in the greenhouse gas emissions from local authority operations (CO2, degree day adjusted)	%	4	-2.3	RED	+